

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites.

**Data for every month ending – 31/12/2024**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	00	00	00	00	00	00	00
2	SEBI (SCORES)	00	00	00	00	00	00	00
3	Depositories	00	00	00	00	00	00	00
4	Other Sources, ODR (if any)	00	00	00	00	00	00	00
5	<b>Grand Total</b>	00	00	00	00	00	00	00

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2024	00	00	00	00
2	May 2024	00	00	00	00
3	June 2024	00	00	00	00
4	July 2024	00	00	00	00
5	August 2024	00	00	00	00
6	September 2024	00	00	00	00
7	October 2024	00	00	00	00
8	November 2024	00	00	00	00
9	December 2024	00	00	00	00
	<b>Grand Total</b>	<b>00</b>	<b>00</b>	<b>00</b>	<b>00</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	00	00	00
2	2018-19	00	00	00	00
3	2019-20	00	00	00	00
4	2020-21	00	00	00	00
5	2021-22	00	00	00	00
6	2022-23	00	00	00	00
7	2023-24	00	00	00	00
8	2024-25	00	00	00	00
	<b>Grand Total</b>	<b>00</b>	<b>00</b>	<b>00</b>	<b>00</b>