

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites.

Data for every month ending – 31/01/2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	00	00	00	00	00	00	00
2	SEBI (SCORES)	00	00	00	00	00	00	00
3	Depositories	00	00	00	00	00	00	00
4	Other Sources, ODR (if any)	00	00	00	00	00	00	00
5	Grand Total	00	00	00	00	00	00	00

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2024	00	00	00	00
2	May 2024	00	00	00	00
3	June 2024	00	00	00	00
4	July 2024	00	00	00	00
5	August 2024	00	00	00	00
6	September 2024	00	00	00	00
7	October 2024	00	00	00	00
8	November 2024	00	00	00	00
9	December 2024	00	00	00	00
10	January 2025	00	00	00	00
	Grand Total	00	00	00	00

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	00	00	00	00
2	2018-19	00	00	00	00
3	2019-20	00	00	00	00
4	2020-21	00	00	00	00
5	2021-22	00	00	00	00
6	2022-23	00	00	00	00
7	2023-24	00	00	00	00
8	2024-25	00	00	00	00
	Grand Total	00	00	00	00