

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites.

## Data for every month ending - 31/10/2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pendi ng	Resolved	Pendingat the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6		7	8
1	Directly from Investors	00	00	00	00	00	00	00
2	SEBI (SCORES )	00	00	00	00	00	00	00
3	Depositories	00	00	00	00	00	00	00
4	Other Sources, ODR(if any)	00	00	00	00	00	00	00
5	Grand Total	00	00	00	00	00	00	00

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



## Trend of monthly disposal of complaints

SN	Month	Carried	Received	Resolved*	Pending**
		forward			
		fromprevious			
		month			
1	2	3	4	5	6
1	April 2024	00	00	00	00
2	May2024	00	00	00	00
3	June 2024	00	00	00	00
4	July2024	00	00	00	00
5	August 2024	00	00	00	00
6	September2024	00	00	00	00
7	October 2024	00	00	00	00
8	November 2024	00	00	00	00
9	December 2024	00	00	00	00
10	January 2025	00	00	00	00
11	February 2025	00	00	00	00
12	March 2025	00	00	00	00
13	April 2025	00	00	00	00
14	May 2025	00	00	00	00
15	June 2025	00	00	00	00
16	July 2025	00	00	00	00
17	August 2025	00	00	00	00
18	September 2025	00	00	00	00
19	October 2025	00	00	00	00
	Grand Total	00	00	00	00

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## **Trend of annual disposal of complaints**

SN	Year	Carried	Received	Resolved	Pending at
		forward	during	during	the end of
		from	the year	the year	the year
		previous year			
1	2017-18	00	00	00	00
2	2018-19	00	00	00	00
3	2019-20	00	00	00	00
4	2020-21	00	00	00	00
5	2021-22	00	00	00	00
6	2022-23	00	00	00	00
7	2023-24	00	00	00	00
8	2024-25	00	00	00	00
9	2025-26	00	00	00	00
	Grand Total	00	00	00	00

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.